

Department of Human Services

Assessment of Goals and Objectives

The Department of Human Service Programs continued to operate or support many programs that addressed human service needs in the City of Cambridge during FY 2002. On February 7, 2001, the Cambridge Human Services Commission (a citizens' advisory board) held its annual CDBG public hearing to identify human service needs in the city. Based on the testimony and the Commission's recommendations, funding priorities were established for FY 2002 CDBG funding. The Fiscal year 2002 action plan was submitted in May of 2001, prior to the CDBG public service contracts being finalized. Funding was allocated to 5 categories of service: youth and family, linguistic minorities, homelessness, domestic violence, food pantry services, elderly and disabled.

Community Development Objective

- Improve the quality of Public Services.

Public Service Objective

- Improve the quality of life for Cambridge residents by creating and coordinating public services.

Update on Fiscal 2002 Activities

Public Services

- *(Workforce Development)*
To increase job placements and employment referrals for adult residents of Cambridge. Federal, Local and State funds. 5-year goals: 500 CEP education, training and job placements, 3500 leads in the Jobs Consortium. Annual goals: 135 CEP education, training and job placements and 600 leads in the Jobs Consortium.
Update: 144 CEP education, training and job placements; and 200 leads in the job consortium.
- *(Planning and Development)*
Provide services to the Multi-Service Center homeless individuals and those at risk of homelessness. Federal, State and Local funds. 5-year goals: 10,000 clients receiving services, 750 clients placed in transitional housing, 900 clients placed in permanent housing and 450 clients maintained in housing. Annual goals: 2000 clients to receive services, 150 clients to be placed in transitional housing, 125 clients placed in permanent housing and 75 clients maintained in current housing.
Update: 2555 clients received services, 327 placed in transitional housing, 269 placed in permanent housing, 527 maintained housing.

- *(Planning and Development)*
Provide homeless prevention counseling and housing search for homeless families and those at risk of homelessness. Federal, State and Local funds. 5-year goals: 800 family intakes, 450 families placed in housing, 2000 family referrals, 400 families maintained in housing. Annual goals: 300 family intakes, 80 families placed in housing, 400 family referrals, 125 families maintained in housing.
Update: 288 family intakes, 99 families placed in housing, 567 referrals made, 297 maintained in housing.
- *(Planning and Development)*
Contracting service to providers to serve disadvantaged residents. Federal, State and Local funds. 5-year goals: 6500 clients served through youth and family programs, 2500 clients served through domestic violence and abuse prevention programs, 4000 clients served through linguistic minority programs, 43,000 clients served through food pantry programs, 12,000 clients served through homelessness prevention programs, 2500 clients served through elderly and disabled programs. Annual goals: 1400 clients served through youth and family programs, 500 clients served through domestic violence and abuse prevention programs, 875 clients served through linguistic minority programs, 14000 clients served through food pantry program, 2500 clients served through homelessness prevention programs, 600 clients served through elderly and disabled programs.
Update: 1631 persons served through youth and family programs, 281 through domestic violence programs, 1257 through linguistic minority programs, 7308 through food pantry programs, 3454 through homeless prevention programs, 393 through elderly and disabled programs.
- *(Childcare & Family Services)*
Expand childcare staff knowledge of state-of-the-art practices in parent support techniques and in building children's literacy skills. State and Local funds. 5-year goals: 20 training sessions. Annual goals: 4 training sessions.
Update: 4 training sessions held.
- *(Community Learning Center)*
Continue the number of adult literacy and English as a Second Language classes and instructional hours. State and Local funds. 5-year goals: 400 school year classes, 55,000 school year instructional hours, 3500 school year student slots, 180 summer classes, 15 family literacy classes, 10 citizenship classes, 6000 students served. Annual goals: 83 school year classes, 11,730 school year instructional hours, 730 school year students slots, 36 summer classes, 5 family literacy classes, 2 citizenship classes, 1170 students served.
Update: 87 school year classes, 11,936 instructional hours, 750 school year student slots, 36 summer classes, 5 family literacy classes, 2 citizenship classes and 1,182 students served.
- *(Community Learning Center)*

Improve transition from CLC programs to other education and training programs.
State and Local funds. 5-year goals: 450 students served, 100 workshops, 400 follow ups. Annual goals: 90 students served, 25 workshops, 110 follow ups.
Update: 112 students served, 19 workshops and 100 follow ups.

Youth Services

- *(Public Services – Youth)*
Provide out-of-school programs, summer and vacation camps. State and Local funds. 5-year goals: 5800 classes, 80 summer camps, 4500 youth in summer camps, 35 school vacation camps, 500 youths in CIT programs, 40 after school sports programs. Annual goals: 1150 classes, 12 summer camps, 963 youth in summer camps, 6 school vacation camps, 103 youth in CIT programs, 8 after school sports programs.
Update: 1003 classes, 12 summer camps, 863 youth at camps, 12 school vacation camps, 133 youth in CIT programs.
- *(Public Services – Youth)*
Training for staff and residents in domestic violence prevention and assist in outreach programs. State and Local funds. 5-year goals: 200 meetings. Annual goals: 45 meetings.
Update: 38 meetings held.
- *(Public Services – Youth)*
Assist youth in transition from school to further education or employment. Federal, State and Local funding. 5-year goals: 300 students served, 100 education staff engaged in school-to-career initiatives, 100 employers and community based agencies engaged in school-to-career initiatives. Annual goals: 80 students served, 20 education staff engaged in school-to-career initiatives, 22 employers and community based agencies engaged in school to career initiatives.
Update: 54 students served, 9 staff in school-to-career initiative, and 21 employees involved in the same program.
- *(Public Services – Youth)*
Improve career awareness and work readiness. Federal, State and Local funding. 5-year goals: 3500 youths served, 1100 summer and school year jobs, 75 employers participating in career awareness activities. Annual goals: 700 youths served, 225 summer and school year jobs, 15 employers participating in career awareness activities.
Update: 1018 youth served, 184 summer and school year jobs, 19 employers involved with career awareness activities.

Senior Services

- *(Public Services – Senior)*
Provide comprehensive array of social and support services to Cambridge seniors. State and Local funds. 5-year goals: 12,500 information and referral services provided, 2500 seniors receiving case management services. Annual goals: 3000

information and referral services provided, 80 seniors receiving case management services.

Update: 3324 information and referral services provided, and 72 seniors receiving case management services.

- *(Public Services – Senior)*
Operate Social Meals program and expand Food Pantry outreach. State and Local funds. 5-year goals: 24,000 seniors receiving Food Pantry services, 150,000 meals served at Senior Centers. Annual goals: 4600 seniors receiving Food Pantry services, 33,000 meals served at Senior Centers.
Update: 4989 visits to the food pantry (297 individuals), 35,723 meals served.
- *(Public Services – Senior)*
Transportation services for seniors. State and Local funds. 5-year goals: 5800 seniors served. Annual goals: 1095 seniors served.
Update: 1,020 seniors served.
- *(Public Services – Senior)*
Coordinate provision of a series of home-based services to isolated seniors. Local and State funds. 5-year goals: 50 outreach connections, 250 seniors served. Annual goals: 10 outreach connections, 50 seniors served.
Update: 59 seniors served.